MICROSOFT TEAMS INTEGRATION



www.televoips.com

TeleVoIPs enables your customers to transform Teams into a complete phone system, supported and managed by our top-tier team based in Florida.

Why TeleVoIPs for Teams?

- Advanced call routing
- Detailed call statistics and analytics
- Real-time management tools
- Redundant network for high uptime and reliability

Management Tools

Oversee your entire network's happenings in real time with our Virtual Switchboard:

- Manage call queues and waiting calls
- View Do-Not-Disturb and paused status
- Handle and manage active calls
- Analyze call volume, utilization, and which team members are handling inbound and outbound calls.
- Access, sort, and download call recordings for later use

All-in-One Business Communication

- Chat, video conference, and make internal and external phone calls all in one dashboard.
- Connect staff on the devices of their choice, from deskphones, to softphones on computers or mobile apps
- View statuses and link Outlook calendars with your phone system.



